





home from home

Murray Edwards Graduate Accommodation 2020-21





Dear Students

The College has produced this Accommodation Guide to provide information on the accommodation available to Graduate students at Murray Edwards.

The Accommodation Office at Murray Edwards is committed to providing our students with the best information and service that it can and we hope that this Guide will help answer many of your questions regarding rooms.

Accommodation Office





Disclaimer

Please note that the information in this Guide is for guidance only. Information is accurate at time of going to press (January 2020).

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Accommodation and Housekeeping Department

If you have any accommodation questions, please email <u>accommodation.enquries@murrayedwards.cam.ac.uk</u> or once you have arrived you may go to the Accommodation Office located in the basement of Pearl House.

The MCR (Graduate Student Club) President or any of the committee members are also available to answer questions about living at Murray Edwards. Email mcr-president@murrayedwards.cam.ac.uk.

If you have requested accommodation on your College Offer Acceptance Form, and you have met all the conditions of your University offer **by 6 July** you will be contacted by the Accommodation Office after this date with information about your allocated room. Whilst we usually have enough accommodation for new offer-holders who wish to live in college, please note that we cannot guarantee you a room, rooms are allocated on a first come first serve basis. As this will be a very busy time, please allow a week for them to email you before you contact them.



I am Pauline Walker the Accommodation Manager.

I started at Murray Edwards in 2011. I have worked in many different colleges throughout my career, I previously worked as Head Housekeeper at Lucy Cavendish college, so have a lot of experience of college life.

Anita Salmon, Deputy Accommodation Manager.

I have worked in the Accommodation
Department since I joined the college in 2008.

Prior to this I worked in the hospitality industry.





Cherie Long, Housekeeping Supervisor

I started working here in 2013 as a part time cleaner and was promoted this summer to Housekeeping Supervisor. For any linen or cleaning enquires you can contact me at

Cherie.long@murrrayedwards.cam.ac.uk



Stan Janis, House Porter Supervisor

I joined the college in February 2013 as a House Porter, I was promoted to House Porter Supervisor in the summer of 2015. I look after 4 House Porters who clean the Public areas and set up the meeting rooms

Claire Storey, Housekeeping Supervisor

I started working at the College in 2015 as a part time cleaner and was promoted in 2016 to Housekeeping Supervisor. For any linen or cleaning enquires you can contact me at claire.storey@murrayedwards.cam.ac.uk



Meet some of the Housekeeping team



Here at Murray Edwards we have a very hardworking and helpful Housekeeping team who help to clean and maintain all areas around the college.

Each student is provided with a weekly room clean as well as all public and communal areas done on a daily basis.

Our Housekeeping team pride themselves on being approachable and friendly.

You can find the Housekeeping department next door to the Accommodation Office within the basement of Pearl house.

Please see pictures below of a small selection of our Housekeeping and House Porter team.



Ree Brown Housekeeper

Ree has worked at the college since 2008. At the weekends Ree practices her English language and grammar. In her spare time she likes reading.



Allyson Fairbrass

Housekeeper

Allyson has been working for the college since 2018, you will find her on the 1st floor of Canning and Eliza.



Val Maio

Housekeeper

Val has worked at the college since 2003. In her spare time Val likes to do a bit of sewing, finds it very therapeutic working in her garden and going shopping. When Val needs to relax she does a bit art work.



Rafal Traczykiewicz, House Porter



Marek Rosa, House Porter

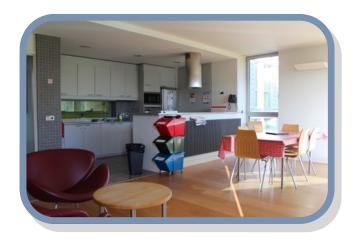


Pawel Piskorz, House porter

The team of House Porters look after the meeting rooms as well as keep all the public areas clean and tidy. They are led by Stan Janis who is the House Porter Supervisor.

Canning and Eliza

All 40 rooms in Canning and Eliza are single and en-suite. The rooms are divided over five floors with 8 rooms on each floor. All study bedrooms have both a large and a smaller full height window, making them well-lit and pleasant spaces.



On the ground floor, the MCR (Graduate Common Room) offers a wonderfully light and modern space for social gatherings. It also has its own kitchen and television as well as large sofas and chairs. The entire building enjoys exceptional views over the College's grounds.

Other facilities include several storage rooms for luggage, a laundry room, a covered bike shed and a computer room adjacent to the MCR.

There is a laundry room situated on the 2nd floor which has a washing machine and tumble dryer and are operated by a laundry card or the Circuit Laundry App.

You purchase a card from a vending machine situated in the laundry room in Pearl House, which is in the basement opposite the Accommodation Office then you top up the card via the website www.circuit.co.uk. You will be given a pin number to activate the card and away you go.

When using the washing machine you will need to put the detergent and softener into the drum only.

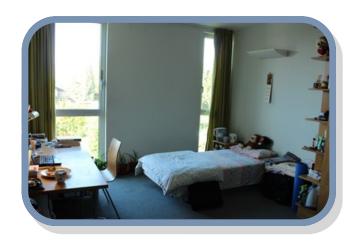
There is an ironing board and iron in the laundry room for you to use





Each floor has a large fully fitted kitchen with an oven, hob, fridge, freezer, microwave, kettle and a toaster. There is also a dining table and chairs.

Each bedroom has fitted wardrobes with shelves, single bed, bedside table, desk, desk chair, easy chair and desk lamp.





Beaufort House

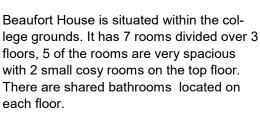




Each bedroom has a wardrobe, bookshelves, easy chair, single bed, bedside table, desk, desk chair and desk lamp.



The kitchen is fully fitted with all the essentials including a washing machine, cooker, fridge, microwave, kettle and a toaster.



Kaetsu rooms

There are 8 en suite rooms along a corridor on the second floor of the Kaetsu Centre. Each bedroom has fitted wardrobes with shelves, single bed, bedside table, desk, desk chair, easy chair and desk lamp.

There is a small kitchen situated at the end of the corridor which has a fridge, kettle, toaster, induction hob and a microwave. There is also the main kitchen on the ground floor which you share with all the residents of the Kaetsu centre. There is a cooker as well as a freezer which you can use. Next to the kitchen is the communal dining room.

There is also laundry facilities situated in the basement which is coin operated. Or if you prefer you can use the laundry room which is card operated and is situated in the basement of Pearl House.







Terms and Conditions of Residence

Accommodation
Working towards making College your
Home from Home

The College aims to offer single accommodation to all new graduate students in their first year. Graduates are accommodated in Canning and Eliza Fok House, the Kaetsu Centre and Beaufort House which are all situated within the College grounds.

Most room Licence Agreements begin on the first day of a University Term (1 October; 5 January or 10/17 April). You may arrive earlier than that with permission from the Graduate Services Office (although we prefer that you do not arrive before 10 days prior to the beginning of term). Any nights before the beginning of term, as noted above, will be charged at a pro-rata rate. Rents and Charges are available on the Murray Edwards website.

For accommodation outside of College, you may contact the University's central Accommodation Service. CUSU (Cambridge University Students' Union) and the Graduate Union also provide information about accommodation, tenancy agreements, finances, etc.

Please note that the University requires graduates to live within ten miles of the city centre; LLM students must live within three miles.

Once you have met all your conditions with the University, you will be contacted after 6th July, when a room will be allocated to you (if you have indicated that you require a room). If you no longer require a room please notify the Accommodation office on accommodation.enquiries@murrayedwards.cam.ac.uk at least 2 weeks before you are due to arrive. Failure to do so will incur a £100 administration charge which will be added to your College bill.

For information about notice periods, please see the Rents and Charges document.

If you wish to stay between the 1st July and 15th September you must notify the Accommodation Office by the 30th April. Rent for this period is charged on a weekly basis. You are required to give 3 months' notice of the date you wish to vacate.

Licence Agreements

All Murray Edwards College rooms are subject to Licence Agreements which set out the rights and responsibilities of the student and the College. You will be asked to check and accept your Graduate Licence Agreement on the RMS (room management system) after you have arrived.

Fire Warden Rooms

Each building in College has assigned Fire Warden rooms in order to comply with the College Fire Safety Policy and Fire Safety legislation. Occupants of those rooms must be trained Fire Wardens. Straightforward training is provided by the College. If you are allocated a Fire Warden room, but do not wish to be a Fire Warden, you will have the opportunity to inform the Accommodation Office as soon as possible and request a different room, provided one is available.

Your room

- On arrival you should collect your room key from the Porters' Lodge.
- A bed pack is provided in your room, there is a charge of £2.50 per day from arrival. Please return to the accommodation office if you do not need it.
- You can also hire College linen, which is a cost of £39 per quarter.
 Please email the Accommodation Office.
- You will be asked to check and accept a room inventory on the RMS (room management system).

- A weekly room cleaning service is provided by the Housekeeping staff.
- Computer Network Connectivity is provided to all study rooms on site.

End of residence

- You must clear all belongings from your room.
- If you have had permission to have a fridge in your room you are responsible for removing it.
- You should remove any food items from the fridge in the kitchen and make sure your plates, pots and pans are all washed up and removed.
- You should leave your room in a clean and tidy condition and place any rubbish in the bin bag provided. Any College linen should be left neatly folded on your bed.
- Any damage left will be assessed and you may be charged. (Please check your Licence Agreement for a list of charges.)
- Your key must be returned to the Porters' Lodge when you depart.

Trunk store procedure

- There are two storage rooms located in Canning and Eliza which are located on the first and third floors. To access these you will need a key from the Porters' Lodge.
- The main trunk store and the valuables store are located in the basement of Pearl House. This can be accessed on Monday to Friday between 8:00 am and 3.30 pm.
 There is no access on weekends.
- All items must be labelled with your name, date and email, and must be signed in and out.
- There is a charge of £10 per student, and there is a limit to how much can be left in store.
- All items must be packed in solid containers (College does have a limited number of plastic trunks that can be used on a first come, first served basis).



Graduate Services Office

The Graduate Administrator is a new graduate student's first introduction to the College and a continuing resource throughout a student's time at Cambridge. Mrs Rosann Smith is available on email at graduate.administrator@murrayedwards.cam.ac.uk or by telephone: +44(0)1223763165.



Mrs Rosann Smith

Graduate Life at Murray Edwards

Graduate life at Cambridge revolves around two main locations: the Department, Faculty and/or laboratory where you work, and the College. A College is not just a place to live but also a community that you join. Colleges are your 'home' while at Cambridge and that means places where you can relax, socialise, make friends, receive personal support and, in one word, belong. College is your 'launching pad' into wider Cambridge life: fully part of the University and yet offering a cosier, more intimate environment for everyday life, work and recreation.

MCR

The term 'MCR' (which stands for 'Middle Combination Room') is used to refer to three different things:

The entire graduate student body of the College.

The graduates' common room

The MCR committee - an elected group of students who represent graduate student views in the college and university

The Murray Edwards College MCR committee organise regular social events for Murray Edwards College graduates and their friends, including film nights, games nights, garden parties and BBQs in the summer and lots more. A programme of events is arranged during the first week of the new academic year to welcome new graduates ('freshers') to Murray Edwards College and help them settle in quickly.

All graduates have the opportunity to stand for election to the MCR committee in the Lent Term.

The focal point of the graduate social scene is the spacious, comfortable and modern graduate common room in the Canning & Eliza Fok building. The common room is equipped with sofas, a kitchen, computers, a television, a CD player, DVDs, games and books. Graduates use this room for relaxing, socialising and entertaining their friends, as well as for activities organised by the MCR committee.



Tutorial Support

All graduate students at the University of Cambridge have a College Tutor. Officially, Graduate Tutors provide a formal link between students and the University. At Murray Edwards College, our Graduate Tutors are friendly, approachable and supportive, and can offer confidential help and advice on any aspect of University life, including accommodation problems, finances and general well-being. Your Graduate Tutor can also act as a liaison between you and your Faculty or Department in case of difficulty. If students have health concerns, they can visit the College Nurse, who is regularly available to all students during term time. Although we ask all students to register with a doctor as soon as they arrive in Cambridge, our College Nurse is a useful first point of contact for students with medical concerns of any kind.



Student Accounts Guide to your Termly College Bill

College Bill

Your College Bill (as distinct from your Tuition Fee Bill) will be sent to your University e-mail address on or around the first day of each of the 3 full terms.

The College Bill is a termly invoice, comprised of the accommodation charge (room rent, electricity, water, network connection etc), and an Amenities Charge. Full-time students living in private (i.e. non-College) accommodation are required to pay the Amenities charge at a reduced rate, per term; this is further reduced for part-time students.

A standard charge each term comprises of a Medical Taxi Scheme contribution for students living in College accommodation.

Other charges (i.e. printing, replacement key/University card etc.) are charged in arrears the following term.

Payment

Payment of your College Bill is due 14 days from invoice date. Payments can only be accepted in UK sterling and should always include your 8 digit College Account number, found on your invoice.

Suitable methods of payment include:

- 1. Internet bank transfer using your UK online banking facility (preferred method). Payment details are included at the top of your invoice. Payment may be made from an international bank account if required, however, please note that where charges are incurred for use of such facility, these will be passed on to the student to pay.
- 2. UK cheque made payable to Murray Edwards College.
- Sterling Bank drafts (obtainable from any International bank).
- 4. Please note that we do **not** accept credit cards.

Any student who experiences financial difficulty should contact her **Graduate Tutor** in the first instance for information and advice. This approach is best made as soon as the problem emerges. For further information refer to the <u>Student Support</u> <u>Funds section</u> on the College's website.

College Charges for Overdue invoices

Charges will be levied on all accounts at the following rate:

- A first charge will be levied two weeks after the Due Date.
- 2. A second charge will be levied at the end of Term.
- Thereafter, overdue accounts will attract monthly charges on the outstanding amount at each month end, provided that at least 30 days have elapsed since the second charge.

For information about payment of **Graduate Tuition Fees**, please go to the <u>College'website</u>.

Porters' Lodge



The friendly Porters are ready to greet students, conference guests and visitors and direct them to their destinations. They perform a multitude of tasks including the distribution of post, First Aid, keys, University Cards, College access and security as well as problem solving, but most importantly to greet and help with a smile.

The lodge can be a busy and vibrant place and we are available 24/7 365 days a year. Normal service, for example collecting packages, are from 6am to 11pm and from 11pm to 6am we are here to help with any emergencies.

If you would like to call or e-mail them please use the details below:

01223 762100 porters@murrayedwards.cam.ac.uk



Head Porter - Joy Broker



Deputy Head Porter - Sue James



Wayne Maund



Justyna Dobrzanowska



Monika Binek



Simon Glover



Tim Gardiner



David Hooper



Maintenance Routines

The college maintenance department aims to provide an excellent service for its users: fellows, students and the operational departments. This requires help from users so we can best manage a quick and efficient service.

1 Let us know! If something requires attention, please report it promptly:

In all other cases use the colleges Room Management System (RMS) . For further information please follow the <u>link</u>

Once we know your requirement, we can prioritise, plan and respond.

If it is an emergency, report it to the Porters` Lodge. The Porter will immediately contact the relevant maintenance team member .

2 Let us do it! We will prioritise your request depending on the activity levels, observing the following standards and we will let you know when we will carry out the work:

Priority	Examples	Service standard
Emergency: affecting health, safety or serious damage to buildings	Broken/defective toilets, wash facilities, security-related matters (doors/windows), leaking pipe work, main kitchen power/gas	Make safe within 3 hours Inspected and repaired as soon as possible and within 24 hours at most
Urgent: Matters materially affecting comfort or convenience	Sticking door, peeling paper, defective internal doors (wardrobes etc), defective plug, socket, light switch	As soon as possible and in any event within 5 days
Routine: affecting comfort and convenience but not materially		As soon as possible and in any event within 28 days (with a strong expectation that this limit will not be reached)

³ Then we'll let you know If the job is more complex or needs more than one visit, we will liaise with you through the RMS tracker system or in person.



Gardens Department

We aim to make the Murray Edwards Garden a home from home back garden for you to use and enjoy. Here you can sunbathe on the grass, party, pick herbs and flowers, chill with friends or work on your allotment.

The team is a Chelsea Flower Show medal winner. The garden can also be found in the Good Gardens Guide and is one of only three Oxbridge Colleges listed in this independent guide of the top 1200 gardens in the British Isles. We are known for our bright colourful flower displays and community involvement growing food.

We are working to improve biodiversity and if this is your area of expertise feel free to approach us with ideas and suggestions.

Contact us too if you or a group of friends would like a small allotment to grow food and flowers or if you would like to cook your produce in the clay oven. You can contact us via the gardeners pigeon hole, e-mail Jo Cobb - jmc70@cam.ac.uk, and on the Murray Edwards Gardens Facebook page.



Jo Cobb Head Gardener



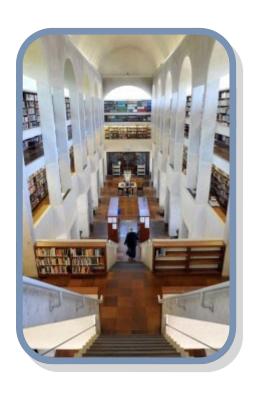
Peter Kirkman Gardener



David Derrien
Deputy Head
Gardener







Graduate Services Office

Email: graduate.administrator@murrayedwards.cam.ac.uk

Telephone: +44(0)1223763165

General enquiries

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