## Graduate Students -

## Guide to your Termly College Bill

## Invoicing Schedule 2014/15

| Term | Invoice Items | Invoice Date (on or <br> around) | Payment Due |
| :--- | :--- | :--- | :--- |
| Michaelmas | Full term standard charges | $7^{\text {th }}$ October 2014 | 14 days from <br> Date of Invoice |
| Lent | Full term standard charges, plus <br> Michaelmas term 'ad-hoc' charges - <br> depending on term of admission | $13^{\text {th }}$ January 2015 | 14 days from <br> Date of Invoice |
| Easter | Full term standard charges, plus Lent <br> term 'ad-hoc' charges - depending on <br> term of admission | $21^{\text {st } \text { April 2015 }}$ | 14 days from <br> Date of Invoice |
| Summer Vacation | Standard charges for the period of <br> residence, if applicable, plus Easter term <br> 'ad-hoc' charges - depending on term of <br> admission | $1^{\text {st } J u l y ~ 2015}$ | 14 days from <br> Date of Invoice |

Invoices for your college bill will be e-mailed to your Cambridge e-mail address (@cam.ac.uk) as per the above schedule. Please ensure that you also check your Spam in-box.

Standard Charges - comprised of Room Rent, Utility Charge (electricity, water etc), if living in College accommodation, Network Utility Charge (internet connection) in applicable College rooms/houses, and an overhead charge for the relevant term in which you have been invoiced (please see Graduate Rent \& charges for a full breakdown of costs).

Full time students 'Living out of College' in private (i.e. non-College) accommodation are required to pay the overhead charge at a reduced rate of $50 \%$ of the full amount for living in College rooms/houses.

Part time students are required to pay $60 \%$ of the Full time 'Living out of College' charge.

Other standard charges each term comprise of Medical Taxi Scheme for students living in College accommodation only, and a charity donation to CamFed administered by JCR, for full time students. The charity donation is optional and should you wish to opt out you must notify studentacounts@murrayedwards.cam.ac.uk.

Ad-hoc charges - i.e. printing, replacement Key/University card, late payment charges etc., are charged in arrears in the following term.

Please Note: Upon completion, if you have incurred any ad-hoc charges since the last billing period you will receive a Final invoice to charge for these items. If you have not incurred any ad-hoc charges, you WILL NOT receive a Final invoice.

## Sales Invoices

You will be issued with a Sales invoice detailing the 'Standard charges' and any 'ad-hoc charges' (relating to the previous term) as per the invoicing schedule. Items on the invoice will be totalled and the amount due for payment will be shown at the bottom of the invoice. An invoice for payment will have an invoice number beginning with 'SLS'.

## Credit Invoices

If there are ANY amendments to items detailed on your initial invoice, a separate CREDIT Invoice will be issued - this will detail the reason for the Credit amount and will show a MINUS figure (-) at the bottom. A Credit invoice will have an invoice number beginning with ' $C R^{\prime}$.

- If you have NOT already settled your initial invoice, then any Credit invoice amount will need to be deducted from your initial invoice total.
- If you have paid your initial invoice, then the Credit amount will sit on your account and be off-set against your next invoice.

If you receive a Bursary/award towards your College living costs, this will be applied to your initial invoice, as per the Bursary/award scheme terms. In the event that your initial invoice is a Credit invoice (your Bursary award is more than the Standard \& Ad-hoc charges for that term) you will be sent a Credit Invoice for information purposes. Please DO NOT PAY this amount.

Where there is a Credit amount (of $£ 10.00$ or over) on your account resulting from a Bursary payment or award you will be requested to supply your bank account details so that any Credit amount may be paid directly to you.

## Statements of Account

A Statement of Account will be issued to all students with outstanding/credit balances 14 days after the payment due date. If your account is up to date and has a $£ 0.00$ balance, no statement will be issued.

A further Statement of Account will be issued at the end of term.

Your Statement will list all Sales invoices, Credit invoices and payments made on your account for both Tuition Fees (if you are paying this yourself) and College Billing invoices.

Please note that it will only show the invoice number and total, and NOT the full breakdown of items. For this reason it is important that you retain ALL invoices that are sent to you.

## Payment of Invoices

Payment of your College Bill is due 14 days from invoice date. If you have a query regarding any items charged on your invoice, this needs to be resolved as soon as possible to avoid Late Payment charges.

Payments can only be accepted in UK sterling and should always include your 8 digit College Account number. You will find your College Account number on your invoice.

College strongly encourage ALL students to open a UK bank account upon arrival, to avoid any payment delays. Please note where payments are made from an International Bank account any charges incurred will be passed on to the student. Suitable methods of payment include:

- Internet bank transfer using your UK online banking facility (preferred method). Payment details are included at the top of your invoice.
- UK cheque made payable to Murray Edwards College. Please include your 'Remittance Advice’ slip.
- Sterling Bank drafts (obtainable from any International bank).

Any student who experiences financial difficulty should contact her Tutor or the Tutorial Office Manager in the first instance for information and advice. There are a number of University funds to which students, if eligible, may apply to assist in cases of hardship. For further information refer to the Student Support Funds section on the College Finance web page.

## Late Payment Charges for Over Due invoices

Late payment charges will be levied on all accounts at the following rate:

- A first charge will be levied two weeks after the Due Date (14 days from date of invoice).
- A second charge will be levied at the end of Term.
- Thereafter, overdue accounts will attract monthly charges on the outstanding amount at each month end, provided that at least 30 days have elapsed since the second fine.

The level of charge is:

- $£ 5$ if amount overdue $=£ 50-£ 250$
- $£ 10$ if amount overdue $=£ 251-£ 500$
- $£ 15$ if amount overdue $=£ 501+$


## IMPORTANT: Unpaid College Bill / Rents

Should there be any amount owing to College at the time of Graduation, this may affect your ability to graduate.

